



## PBXpress: Fully Supported IP PBX for ITSP Business Customers

**PBXpress is a Unix-based IP PBX with call recording and other multiple features, a product for demanding business customers of modern ITSPs.**

**PortaOne provides ITSPs with technical support of PBXpress on 24/7 basis.**

- Additional source of revenue from mid-sized business customers
- 100% service reliability backed by automatic switch to PSTN in case of IP network failure
- Seamless access to 911 emergency services over PSTN
- Optimized network load with clients' internal traffic going through their own networks
- Easy to install and operate without advanced VoIP skills
- Advanced features to capitalize on modern technology: call recording, archiving and backup, voicemail, and auto attendant
- Dramatic reduction in overall capital and operational costs for clients
- Data and telephony capabilities consolidated into a single network
- Minimal investment risk with maximum scalability

## PBXpress: All Features of Traditional PBX and Much More

### Reliability for uninterrupted service provisioning

- One or multiple VoIP connections and automatic fallback to PSTN 911 emergency dialing over a PSTN line
- Secure and easy-to-use Firewall/NAT bypass
- Automated configuration restoring in case of HW failure
- Automatic provisioning to reduce administration costs

### Telephony traffic control and archiving

- All incoming and outgoing calls logged
- Extensive call recording and archiving up to 18.5 years of business hours
- Notification of recording compliant with local laws
- Automated call backup to CD or DVD media

### Cluster feature

- Optimal for SMBs with several branches
- One numbering range for all branches
- Up to 500 phones and 100 concurrent calls
- Optimized network load for ITSP

### Full PortaCare support and maintenance

- 24/7x365 technical support by PortaOne
- Regular automatic software updates via the Internet clients

### All standard features of traditional PBX

- Voicemail
- Auto Attendant
- Caller ID
- Call waiting
- Call parking
- Call forwarding
- 3-way calling
- Abbreviated extensions dialing
- Hunt groups
- Music on hold
- Follow-me calls to multiple destinations

### Compatibility with most popular VoIP hardware

- Linksys
- Sipura
- Cisco
- Polycom
- IPtel.org
- Grandstream
- IPDialog
- Aastra
- Leadtek
- Digium

### Multilingual user interface

- English
- French
- Spanish
- Italian
- Swedish
- Norwegian
- Russian
- Czech



# PBXpress