





New Features Guide

Maintenance Release 20

www.portaone.com

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Table of Contents

	Preface	4
1.	New Features in PortaBilling100	.5
	Advanced ISP Billing Access Number Routing Improved Tariff Upload Procedure Improvements in the Invoicing Module RT Integration for Call Detail Submission Node Management Flexible Discount Plan Lookup	7 7 8 8
2.	New Features in PortaSIP	10
	Call Scenario Management	11
3.	New Features in PortaUM	12
	French and Portuguese Language Support	13

Preface

This document describes new features found in PortaSwitch Maintenance Release 20.

Where to Get the Latest Version of This Guide

The hard copy of this guide is updated at major releases only and does not always contain the latest material on enhancements introduced between major releases. The online copy of this guide is always up-to-date and integrates the latest changes to the product. You can access the latest copy of this guide at: www.portaone.com/support/documentation/.

Conventions

This publication uses the following conventions:

- Commands and keywords are given in **boldface**
- Terminal sessions, console screens, or system file names are displayed in fixed width font

Caution indicates that the described action might result in program malfunction or data loss.

NOTE: Notes contain helpful suggestions about or references to materials not contained in this manual.

Timesaver means that you can save time by performing the action described in the paragraph.

60

Tips provide information that might help you solve a problem.





New Features in PortaBilling100

Advanced ISP Billing

PortaBilling now includes extra features to give you maximum flexibility and a competitive edge when providing Internet access services. Your administrator can choose to charge Internet service customers based on either the time they spend online, or the amount of data they transfer:

6 🗹 🗃 🚯 🏚	🗹 🔄 🗈 🖬 🖬 🖬 🗉 Edit Discount Plan 'Download' 🕓 Europe/Klev								
🕨 💽 Add 📓 Save	📓 Save & Close 🛞 Close			ÞI	🚺 Logout	📕 Log			
Plan Name Download Currency USD									
Managed By Administrator	r only								
General Info Disco	unts								
Edit Destination Group*	Service*	Туре*	Peak Level	Discount Scheme 🏏	Exclusive	Delete			
	Voice Calls 💌	Amount, USB 💌							
NETACCESS	Firts - byte	Volume, kilobyte	N/A	010 - 30%; 10unlimited - blocked	a l	×			
NETACCESS	First - kbyte	Volume, megabyte	N/A	03 - 50%; 3unlimited - blocked		×			
NETACCESS	Firsr - megabyte	Volume, gigabyte	N/A	01 - 20%; 1unlimited - blocked		×			

In both cases, billing happens in real time, and current use can be monitored via the PortaBilling web interface:

			5		× ,,	
)Close	Download					M Logout
		From	2009-07-10 00:00:00	Download	18.56459 megabyte	
		То	2009-07-10 23:59:59	Upload	16.39506 megabyte	
				Total	34.95965 megabyte	
Inte	rnet (traffic	based m	(+tx k) Dowload, megabyte		34.95965 megabyte	Total, megabyte
	•	based ro	-	¢ Uj		Total, megabyte 1.51030
A 2009-07-:	Time	based m	Dowload, megabyte	¢ U; 9	oload, megabyte 🗢	

Other extra features include dynamic adjustment of available bandwidth based on the time of day, and flexible definition of peak and off-peak data transfer limits:

☆ ⊻ ☜ ≶ ₧ ☑	🛙 Account Info	/ Reta	il Cust	ome <mark>r 'Su</mark> bc	ustomer	1 🖲 Europe	e/Kiev po		
🕨 🔒 Save 📓 Save & Close	e 🛞 Close 🔳 xDR	ts 🔀 Tei	rminate				Þ	Logout	目 Log
Account ID 000203 Blocked User Agent	·····		0.00010 U	or brbnd resell SD	ei 💙				
Life Cycle Su	bscriptions No	otepad	Servi	ce Features					
Account Info Maintenan	ice User Interface	Subscriber	Aliases	Additional Info					
Internet Access	Limit Bandwidth Max Upload Rate [®] Max Download Rate [®] Static IP Enabled Static IP [®] Static IP Netmask [®] Max Simultaneous Sess	DAY DAY Cus 255	tom -NIGHT Limit NIGHT -NIGHT-IN tom 5.255.255.	· · · · · · · · · · · · · · · · · · ·	9600	bp= 💟			

There is also the option of automatically terminating any sessions in progress when an account is blocked in PortaBilling; this can be done either via automated scripts, or by the administrator manually.

Access Number Routing

This gives you the ability to define on the web interface how calls to specific access numbers (DIDs) should be processed. For example, one access number may be routed to PortaUM for a prepaid card IVR, while another can go to PortaBridge for conferencing services:

6 🗹 📴 😫	🗈 🖻 🖬 🚺 Acco	ess Numbers	③ Europe/Andorra	productdocs-root	? Help
🕨 💽 Add	🔒 Save 🛛 🕞 Save & Close	🛞 Close		M Logout	📘 Log
	Applicatio	ns	Search	Search	
	Number* *98 21 121234567% 18005551212 555101	PortaB PortaB Generic Voicem Generic	Application* ridge Conferencing ridge Conferencing - UM IVR milbox access milbox access milVAuto Attendant re UM IVR lige Conferencing		

This greatly simplifies the management of different applications and services provided on your network.

Improved Tariff Upload Procedure

It is now possible to process rows in a data file which contain multiple prefixes in the same column. Also, a new configuration option allows a rate with an "effective from" date in the past (which thus cannot be uploaded) to be automatically mapped during upload to a rate which is "effective immediately":



Improvements in the Invoicing Module

The "void invoice" and "invoice recalculation" tasks can now be performed directly from an easy-to-use PortaBilling web interface:

6	>	\$	₽	I		Invoice	Recalcula	tion		admin	
•	🔚 Save		Save	& Close	🛞 Close					💵 Logout	
					 Recreat Recalcu 	Issued After e PDF file for in late invoices voices in 'Close		* YYYY-MM-	DD		
			Availa	ible Custo	omers			Se	elected for Invoice Rec	alculation	
Ca Ea	l availa rol resel syCall Lt egory	ller	istome	15 .		~	<-Remove	SIP Subscribe:	:5		^
						×					\sim

RT Integration for Call Detail Submission

Gathering all the required information regarding "problem" calls can be a tedious process. Having all the required information in the initial request would greatly speed up problem resolution. Now it is possible to submit a new ticket to PortaOne support directly from the PortaBilling call information screen, with all the required information automatically attached:

Send this and related	SIP logs to RT, #TT:	Send		
siplogview ver	sion: 2, experime	ntal mode.,1.9		
PortaSIP node:	195.138.219.14			
Call-ID:	57167be7-f93f306	b@192.168.1.234		
H323-Conf-ID:	68C537D9 6A3911D	E BEFFOO11 43CD154A		
PortaSIP UA		proxv	bZbua	AAA
server 89.105. timezone Linksys	.225.160	195.138.219.14 PortaSTP	195.138.219.14 PortaSTP	PortaBilling
06 Jul	5/5FAD41 5.1.0	Forcabir		l
	2 101/I) & INVITE		1	ļ.
08:13:27.667 <- (A) 08:13:27.667	? 101/I) 100 Trying	-@ -> (A? 101/I) & INVITE	->1	
08:13:27.675		<- (A? 101/I) 401 Unauthor -	@	i
08:13:27.676		@-> (A? 101/A) ACK	->!	1
	? 101/I) 401 Unauthor - ? 101/A) ACK			
08:13:28.016 @-> (A3	2 102/I) > INVITE	>i	i	i
	? 102/I) 100 Trying			!
08:13:28.044 08:13:28.055		0-> (A? 102/I) ♪ INVITE	-> &-> Authorization request	->1
<			g · manorimoran request	
• 1)	
		4]: RECEIVED message from	89.105.225.160:61344:	
		portaone.com SIP/2.0		
		4:5061;branch=z9hG4bK-434		
		3672987@pbsip.portaone.co	m>;tag=88865b73739d0dbol	
	18667478647@pbsip.po			
	57167be7-f93f306b@19	2.168.1.234		
CSeq: 101				
Max-Forwar				
Contact:	"1647367Z987" <sip:1< td=""><td>.6473672987@192.168.1.234:</td><td>5061></td><td></td></sip:1<>	.6473672987@192.168.1.234:	5061>	

Node Management

The Node Management screen is now simplified for easier use:

☆ ⊻ 🗄 🗲	2	Add Node	() Euro	pe/Prague	admin	? Help
🕨 📄 Save 📄 Sav	e & Close 🛞 Close				🕅 Logout	
Node Name DemoSIP Manufacturer PortaOne	*					
Type PortaS IP	v					
Node info						
Node ID	demosip.mydomain.com	×	RADIUS Client	V		
NAS-IP-Address	207.52.37.45		RADIUS Key	dit1head		Auto
Auth. Transl. Rule 🕐			RADIUS Source IP	207.52.37	⁷ .45	•
			RADIUS Dictionary	Cisco		
			POD Server			

Flexible Discount Plan Lookup

When searching for an applicable discount plan, PortaBilling can now pattern-match a dialed phone number against all destinations used in the volume discount definition:

₲ ⊻ 🗃 🕏 🗠	Edit Discount Plan 'Voice Calls'	() Europe/Kiev	porta-support	? Help
🕨 🔒 Save 🔒 Save & Cl	ose 🛞 Close 🐗 Objects		M Logout	目 Log
Plan Name Voice Calls Managed By Administrator only General Info Discounts	* Currency USD			
Destination Group Set Counter Reset	044 Once in billing period			
Destination Group Lookup Type Description	Same Destination As Rate By Prefix Of Rate Destination By Full Rating Pattern Match			

This method disregards the destination used for rating in the tariff entirely, and simply performs a lookup of applicable destinations in the volume discount plan using the phone number dialed by the customer. This is done in the same way as a rate lookup is done in a tariff; thus if the customer dialed 4206021345678, the billing engine will choose a discount with a destination group that includes 420, 420602, or any other destination matching the dialed number. Since several matches can potentially be found (e.g. a first discount is defined for destination group A, which includes 420, and a second discount for destination group B, which includes 420602), the longest match is used (in our example, this would be the second discount).

2. New Features in PortaSIP

Call Scenario Management

Using a convenient web interface, your administrator can now manage the rules defining how PortaSIP handles incoming calls; for example, whether it should force the remote side to use digest authentication, or simply accept the remote IP address as the ID for authentication. Multiple rules can be defined, and various authentication methods can be employed. These include digest authentication, authentication by remote IP address, tech-prefix, CLI, and so on:

₫		<u>*</u>	1	Call Handling	🕚 Europe/F	Prague	admin	? Help
•	٠	Add 🔒 🤋	Save 🔒 Save & Close	🛞 Close			M Logout	目 Log
Edit	Insert	Up / Down	IP *	CLI (ANI)	CLD (DNIS)	Aut	horize By*	Delete
			15.33.44.55				•	× ×
	+		11.22.33.45			IP CL I		×
≡	+		11.22.33.45	123#%			ch-Prefix ch-Prefix	×
	+		11.22.33.45		987#%	CLD Tech	h-Prefix	×
	+		77.88.77.99			IP		×
	+		15.33.44.55			IP		×

When the rule set is updated, the changes are automatically propagated to the PortaSIP server – no manual update or restart is required. To simplify day-to-day operations even further, the rule set can be updated automatically whenever your administrator creates an account that seems to require IP authentication.

3. New Features in PortaUM

French and Portuguese Language Support

In order to allow ITSPs using PortaSwitch to expand their customer base even further, PortaUM now offers language support for French (all IVR applications and the web interface) and Brazilian Portuguese (applications such as calling card and balance recharge).