

Customer Sites

A site is a group of customer's accounts that can be conveniently managed as a single entity. For instance, all of the phone lines used in a sales department or in 'office building A' can be joined into a single group. This allows you to apply certain configuration parameters or service restrictions to the accounts in that group. You can limit the combined number of simultaneous calls for all accounts of a particular site. This is useful if, for instance, 'office building A' has limited bandwidth and can only support 30 calls – no more calls will be allowed in order to avoid severe degradation of the sound quality on all calls in progress.

Adding a New Site

There is always one entry in the customer site list called Default. Initially, all accounts are added into this site, therefore this site cannot be deleted. If you need to apply the exact same limitations on all of the accounts of a particular customer – just specify them in the Default site.

If a customer has more than one location you can set the limitations for each location separately. To do this, create an independent site entry with specific options for each of the customer's locations. Then assign these sites to the corresponding accounts in the Customer Site drop-down list. Any account that is not assigned to a specific site will share the limitations of the Default site.

Customer Sites of 'EasyCall Ltd.'
America/Vancouver demoroot Help

Add Save Save & Close Delete Close
Logout Log

Sites List	Site Info
<div style="background-color: #e6f2ff; padding: 2px; margin-bottom: 5px;">Site Name ↑</div> <div style="background-color: #e6f2ff; padding: 2px; margin-bottom: 5px;">Office building A</div>	<div style="margin-bottom: 10px;"> Site Name: <input style="width: 80%;" type="text" value="Office building A"/> </div> <div style="margin-bottom: 10px;"> Limit Simultaneous Calls: (reset/override) Limit Simultaneous Calls: <input type="text" value="No"/> Max Number of Simultaneous Calls: <input type="text"/> Max Number of Forwarded Calls: <input type="text"/> Max Number of Incoming Calls: <input type="text"/> Max Number of Outgoing Calls: <input type="text"/> Codec Connectivity Profile: <input type="text" value="Unknown"/> Max Bandwidth: <input type="text"/> bps Max Incoming Bandwidth: <input type="text"/> bps Max Outgoing Bandwidth: <input type="text"/> bps </div> <div style="margin-bottom: 10px;"> Location Information: (reset/override) Location Information: <input type="text" value="Disabled"/> Allowed Mobility: <input type="text" value="Stationary User (Permanent Location)"/> Current Location: <input type="text"/> </div> <div> Dialing Rules: (reset/override) Dialing Rules: <input type="text" value="Disabled"/> Dialing Format: <input type="text"/> Translate CLI on outgoing calls: <input type="text" value="Yes"/> Translate CLI on incoming calls: <input type="text" value="Yes"/> </div>

Customer Sites of 'EasyCall Ltd.'

America/Vancouver demoroot Help

Add Save Save & Close Delete Close Logout Log

Sites List

Site Name ↑

Office building A

Site Info

Site Name: Office building A

Limit Simultaneous Calls: (reset/override)

Limit Simultaneous Calls: No

Max Number of Simultaneous Calls:

Max Number of Forwarded Calls:

Max Number of Incoming Calls:

Max Number of Outgoing Calls:

Location Information: (reset/override)

Location Information: Disabled

Allowed Mobility: Stationary User (Permanent Location)

Current Location:

Dialing Rules: (reset/override)

Dialing Rules: Disabled

Dialing Format:

Translate CLI on outgoing calls: Yes

Translate CLI on incoming calls: Yes

Add a new site

Site Name: Head Office

Submit Cancel

Customer Sites of 'EasyCall Ltd.'
America/Vancouver
demaroot
Help

Add
Save
Save & Close
Delete
Close
Logout
Log

Sites List

Site Info

Site Name ↑

Head Office

Office building A

Site Name:

▲ Limit Simultaneous Calls: (reset/override)

Limit Simultaneous Calls:

Max Number of Simultaneous Calls:

Max Number of Forwarded Calls:

Max Number of Incoming Calls:

Max Number of Outgoing Calls:

Codec Connectivity Profile:

Max Bandwidth: bps

Max Incoming Bandwidth: bps

Max Outgoing Bandwidth: bps

▲ Location Information: (reset/override)

Location Information:

Allowed Mobility:

Current Location:

▲ Dialing Rules: (reset/override)

Dialing Rules:

Dialing Format:


Translate CLI on outgoing calls:

Translate CLI on incoming calls:

Site Name	Name for a group of accounts
Limit Simultaneous Calls	Engage real-time checks of the number of concurrent calls made by accounts that belong to this site. When the specified number of concurrent calls has already been established (calls are in a “connected” state) and the account tries to place another call, that call will be rejected.
Max Number of Simultaneous Calls	Allow only a specific number of concurrent calls (regardless of their type, such as incoming or outgoing) for accounts at this site.
Max Number of Incoming Calls	Allow only a specific number of concurrent incoming calls for accounts at this site.
Max Number of Outgoing Calls	Allow only a specific number of concurrent outgoing calls for accounts at this site.
Max Number of Forwarded Calls	Allow only a specific number of concurrent forwarded calls for accounts at this site.
Codec Connectivity Profile	Select a suitable codec connectivity profile that will be used for bandwidth allocation calculation. Every new call's allocated bandwidth is calculated by considering a negotiated codec and its parameters to enable full use of the available bandwidth and block new calls if no more bandwidth is available.
Max Bandwidth	This allows you to configure the bandwidth utilization limitation to ensure that only an acceptable number of calls are allowed, in order to avoid severe degradation of the sound quality on calls in progress.
Max Incoming Bandwidth	This allows you to configure the bandwidth utilization limitation for incoming calls.
Max Outgoing	This allows you to configure the bandwidth utilization

https://www.portaone.com/resources/help/mr45/admin/customer_sites.htm

3/4

Bandwidth	limitation for outgoing calls.
Location Information	This allows you to define customer's permanent location for geo-IP fraud prevention.
Current Location	Type in a customer's permanent location. It should contain a country code top-level domain (in <i>iso_3166_1_a2</i> format, e.g. <i>fr</i> for France, <i>de</i> for Germany etc.)
Allowed Mobility	Select Stationary user (constant location) if this customer is not authorized to make calls from various countries (e.g. as a residential customer would make calls from his SIP phone). Calls made from any other country will be screened. The Roaming user (frequent location) option can be used for customers who travel frequently. In this case, a change in location would be considered acceptable.
Dialing Rules	The following options are available: <ul style="list-style-type: none"> • Disabled – This deactivates the dialing rules for accounts within this site • Enabled – This activates the dialing rules for accounts within this site • Custom – This allows users to create and use their own sets of dialing rules
Dialing Format	Select existing dialing format defined earlier or create a new one by clicking the wizard  icon. You can define new dialing rule settings on the IP Centrex page.
Translate CLI on outgoing calls	Allows outgoing calls to be translated based on the selected dialing format.
Translate CLI on incoming calls	Allows incoming calls to be translated based on the selected dialing format.