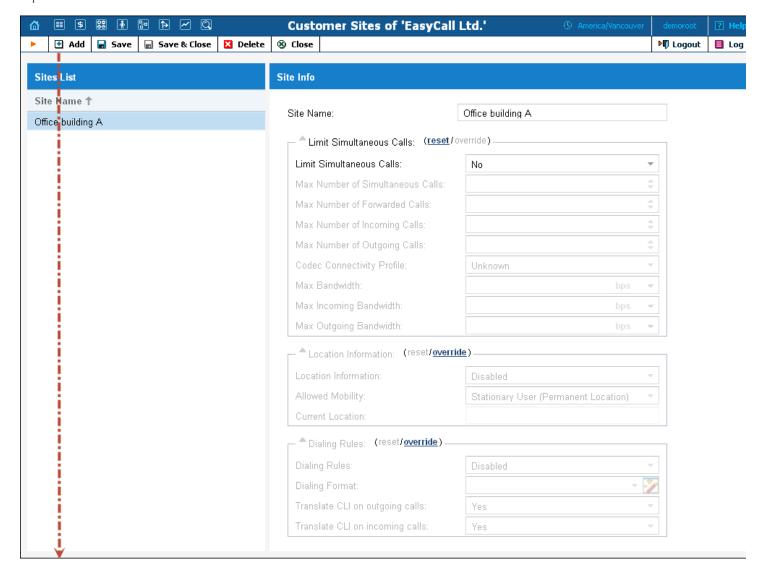
## **Customer Sites**

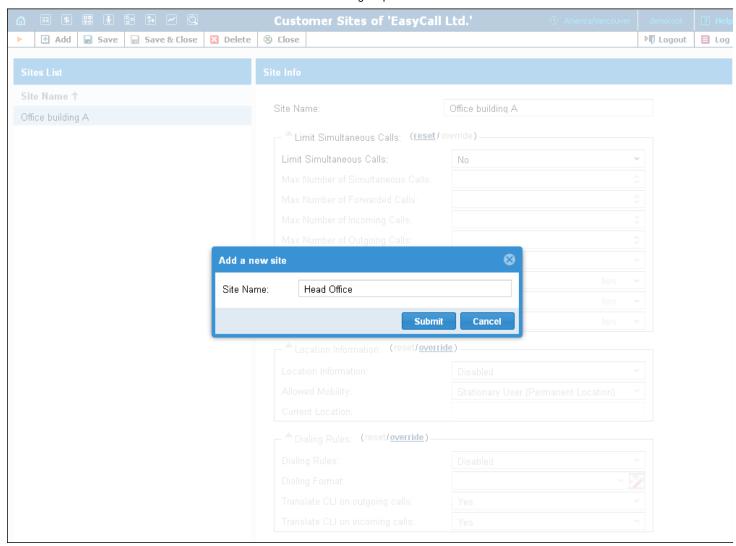
A site is a group of customer's accounts that can be conveniently managed as a single entity. For instance, all of the phone lines used in a sales department or in 'office building A' can be joined into a single group. This allows you to apply certain configuration parameters or service restrictions to the accounts in that group. You can limit the combined number of simultaneous calls for all accounts of a particular site. This is useful if, for instance, 'office building A' has limited bandwid and can only support 30 calls – no more calls will be allowed in order to avoid severe degradation of the sound quality on all calls in progress.

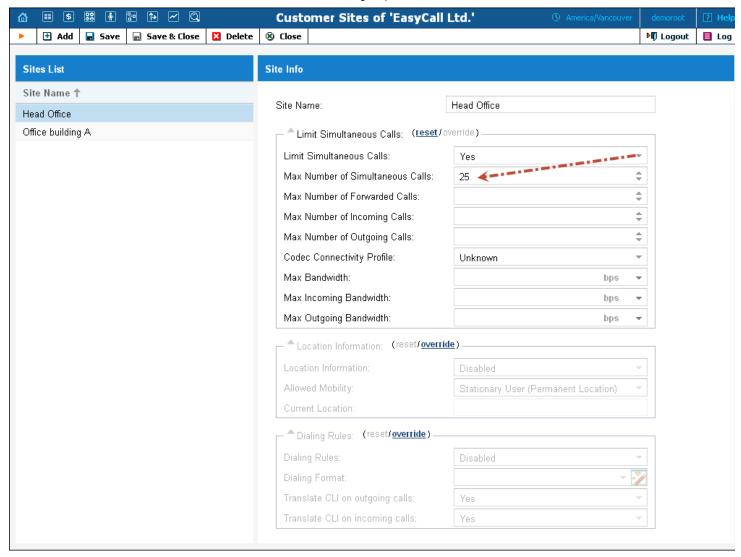
## **Adding a New Site**

There is always one entry in the customer site list called Default. Initially, all accounts are added into this site, therefore this site cannot be deleted. If you need to apply the exact same limitations on all of the accounts of a particular customer – just specify them in the Default site.

If a customer has more than one location you can set the limitations for each location separately. To do this, create an independent site entry with specific options for each of the customer's locations. Then assign these sites to the corresponding accounts in the Customer Site drop-down list. Any account that is not assigned t a specific site will share the limitations of the Default site.







ge real-time checks of the number of concurrent made by accounts that belong to this site. When becified number of concurrent calls has already established (calls are in a "connected" state) and account tries to place another call, that call will be ed.  To only a specific number of concurrent calls addess of their type, such as incoming or sing) for accounts at this site.  To only a specific number of concurrent incoming for accounts at this site.
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for accounts at this site.
only a specific number of concurrent outgoing
for accounts at this site.
only a specific number of concurrent
rded calls for accounts at this site.
a suitable codec connectivity profile that will be
for bandwidth allocation calculation. Every new
allocated bandwidth is calculated by considering
otiated codec and its parameters to enable full
f the available bandwidth and block new calls if
ore bandwidth is available.
allows you to configure the bandwidth utilization
tion to ensure that only an acceptable number of
are allowed, in order to avoid severe degradation
e sound quality on calls in progress.
e sound quality on calls in progress.  Illows you to configure the bandwidth utilization tion for incoming calls.
2

<b>Bandwidth</b> limitation for outgoing calls.	
production of the production o	inent
Information location for geo-IP fraud prevention.	
<b>Current Location</b> Type in a customer's permanent location. I	
contain a country code top-level domain (ir	
iso_3166_1_a2 format, e.g. fr for France, de	for
Germany etc.)	
Allowed Mobility Select Stationary user (constant location)	) if this
customer is not authorized to make calls fro	
countries (e.g. as a residential customer wor	uld make
calls from his SIP phone). Calls made from	any other
country will be screened. The Roaming us	
(frequent location) option can be used for	r
customers who travel frequently. In this case	se, a
change in location would be considered acc	eptable.
<b>Dialing Rules</b> The following options are available:	
Disabled – This deactivates the state of the state o	ne dialing
rules for accounts within this	site
Enabled – This activates the contractions are	dialing
rules for accounts within this	site
• Custom – This allows users	to create
and use their own sets of dial	ling rules
Dialing Format Select existing dialing format defined earlier	r or create
a new one by clicking the wizard 🔀 icon. Y	ou can
define new dialing rule settings on the IP C	entrex
page.	
Translate CLI on Allows outgoing calls to be translated based	d on the
outgoing calls selected dialing format.	
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