

## E-payments Log

This form is not directly accessible from the main menu, since it should be accessed in the specific context of:

- the whole environment (accessible from **Payments**) – this allows you to see charge attempts for any direct customer;
- a specific customer (accessible from **Customer Info**) – this allows you to monitor charge attempts related to a particular customer;
- a specific account (accessible from **Account Info**) – this allows you to monitor charge attempts related to a particular account.

Adjust the search parameters to see a list of all transaction attempts (by default, only transactions for the current day will be displayed, so the values in the From / To fields may need to be changed) and then press the **Search** button.

ID	Date / Time	Customer / Account	Amount	Currency	Payment Method	Payment System	Test	Status
82	05H 4/2007 18:58:18	Call Parking	1	USD	12000009	2CheckOut DD	TEST	Succeeded
81	05H 4/2007 13:52:48	EVB SIP Calls	4	USD	400700000027	TestProcessor	TEST	Succeeded
80	05H 4/2007 13:52:42	EVB SIP Calls	4	USD	400700000027	TestProcessor	TEST	Succeeded
79	05H 4/2007 13:52:38	EVB SIP Calls	4.07	USD	400700000027	TestProcessor	TEST	Succeeded
78	05H 0/2007 13:58:19	Call Parking	124.17	USD	10000307	2CheckOut DD	TEST	Succeeded
77	05H 0/2007 12:19:35	Call Parking	3.23	USD	10000307	2CheckOut DD	TEST	Succeeded
76	05H 0/2007 12:17:03	Call Parking	3.23	USD	10000307	2CheckOut DD	TEST	Succeeded
75	05H 0/2007 12:06:03	Call Parking	3.23	USD	10000307	2CheckOut DD	TEST	Succeeded
74	05H 0/2007 11:51:14	Call Parking	55.56	USD	10000307	2CheckOut DD	TEST	Succeeded
73	05H 0/2007 11:50:30	Call Parking	-55.56	USD	10000307	2CheckOut DD	TEST	Succeeded
72	05H 0/2007 11:48:46	Call Parking	-54.56	USD	10000307	2CheckOut DD	TEST	Failed
71	05H 0/2007 11:48:38	Call Parking	-21.01	USD	10000307	TestProcessor	TEST	Succeeded
70	05H 0/2007 11:45:25	Call Parking	123.13	USD	10000307	TestProcessor	TEST	Authorized
69	05H 0/2007 11:44:43	Call Parking	123.13	USD	10000307	2CheckOut DD	TEST	Failed
68	05H 0/2007 11:44:22	Call Parking	-123	USD	10000307	2CheckOut DD	TEST	Failed
67	05H 0/2007 11:44:11	Call Parking	-12.13	USD	10000307	2CheckOut DD	TEST	Failed
66	05H 0/2007 11:43:55	Call Parking	-123	USD	10000307	2CheckOut DD	TEST	Failed
65	05H 0/2007 11:42:54	Call Parking	-54.56	USD	10000307	2CheckOut DD	TEST	Failed

Column	Description
Date / Time	Specifies when the charge attempt occurred.
Customer / Account	Specifies to which customer or account the charge was applied.
Amount	Gives the total amount of the transaction.
Currency	Specifies the currency used in the transaction.
Payment Method	The icon on the left specifies which type of payment method was used (e.g. VISA or MasterCard); the actual card / account number is displayed in the “safe” form (some of the digits are masked by an x).
Payment System	Specifies the payment system used to carry out this transaction.
Test	Indicates whether this transaction was done in “test” mode.
Status	Indicates the result of the transaction: <ul style="list-style-type: none"> <li>• Succeeded – the transaction was successful, funds were transferred.</li> <li>• Failed – the transaction has failed (click on Failed to get further information, such as the error code or a response from the remote payment processor).</li> <li>• Authorized – a “check funds” transaction was successful (but no actual charges were applied to the credit card and no balance modification in the billing was done).</li> <li>• Incomplete – when using payment systems with “external authorization” it is possible that a transaction was interrupted (e.g. user has pressed the “cancel” button when entering credit card info on the remote processor website).</li> </ul>