

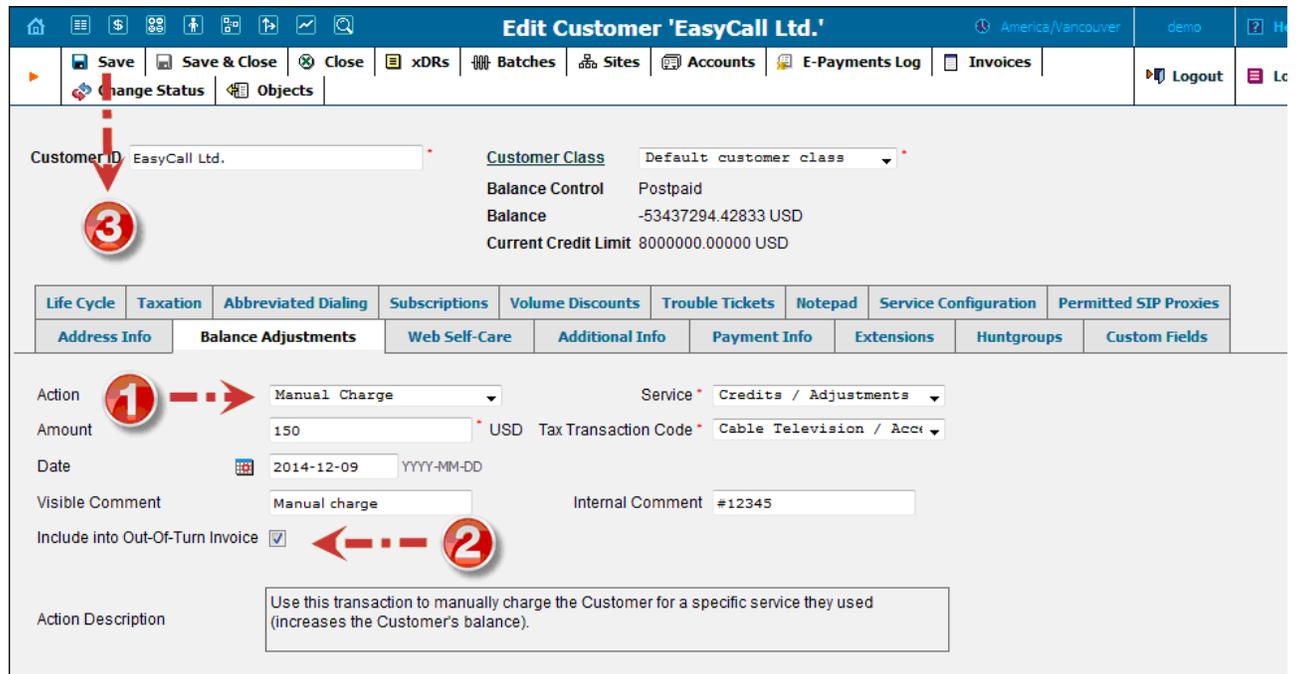
Invoices on Demand

In the **Invoice on Demand** window, you can generate *out-of-turn invoices* (which include manual credit / charge transactions) and *midterm* invoice which cover a billing period's shorter intervals.

Out-Of-Turn Invoices

Sometimes invoices for extra services such as a technician visit or an equipment purchase need to be provided at the time when such service is rendered so the customer can immediately proceed with payment. The administrator can generate an out-of-turn invoice (to cover only a few specific items) on demand.

All you need to generate an invoice is to apply one or more "Manual Credit / Charge" transactions that contain a description(s) that will be visible for a customer and then mark it / them as **Include in Out-Of-Turn Invoice**.



Edit Customer 'EasyCall Ltd.'

Customer ID: EasyCall Ltd. Customer Class: Default customer class

Balance Control: Postpaid
Balance: -53437294.42833 USD
Current Credit Limit: 8000000.00000 USD

Life Cycle | Taxation | Abbreviated Dialing | Subscriptions | Volume Discounts | Trouble Tickets | Notepad | Service Configuration | Permitted SIP Proxies

Address Info | Balance Adjustments | Web Self-Care | Additional Info | Payment Info | Extensions | Huntgroups | Custom Fields

Action: **1** Manual Charge Service: Credits / Adjustments

Amount: 150 USD Tax Transaction Code: Cable Television / Acco

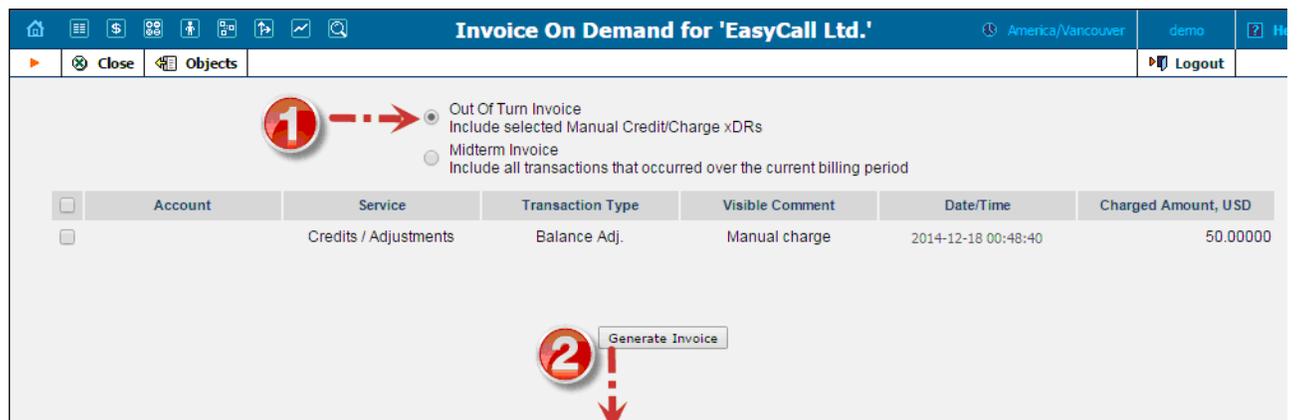
Date: 2014-12-09 YYYY-MM-DD

Visible Comment: Manual charge Internal Comment: #12345

Include into Out-Of-Turn Invoice: **2**

Action Description: Use this transaction to manually charge the Customer for a specific service they used (increases the Customer's balance).

To generate an out-of-turn invoice, select the **Out-Of-Turn Invoice** option in the **Invoice On Demand** window. Once selected, the xDRs available for out-of-turn invoices will be displayed. Select the xDR you want to include in your invoice and click the **Generate Invoice** button.



Invoice On Demand for 'EasyCall Ltd.'

Out Of Turn Invoice (Selected)
Include selected Manual Credit/Charge xDRs
Midterm Invoice
Include all transactions that occurred over the current billing period

Account	Service	Transaction Type	Visible Comment	Date/Time	Charged Amount, USD
<input type="checkbox"/>	Credits / Adjustments	Balance Adj.	Manual charge	2014-12-18 00:48:40	50.00000

2 Generate Invoice

Invoice On Demand for 'EasyCall Ltd.' America/Vancouver demo ?

Close Objects Logout

Out Of Turn Invoice
 Include selected Manual Credit/Charge xDRs

Midterm Invoice
 Include all transactions that occurred over the current billing period
 No xDRs found to generate an out-of-turn invoice

Generate Invoice

View	No.	Date	Due Date	Amount Due, USD	Amount Net, USD	Open Amount, USD
	4952	2014-12-18	2014-12-18	50.00000	50.00000	50.00000

Transactions included in a generated out-of-turn invoice won't be reflected in the regular invoice issued at the end of the customer's billing period. Thereafter, if one or more transactions aren't included in a *generated* out-of-turn invoice during the corresponding billing period, they will be reflected in the regular invoice issued at the end of the customer's billing period.

NOTE: To generate an out-of-turn invoice define the Invoice Template for the customer beforehand. If the customer has **Customer Class Default** selected in the **Invoice Template** field then the *Default customer class* should have a defined invoice template.

Midterm Invoices

If during the middle of a billing period, a customer wants to pay for services consumed and does not want to wait until the end for their invoice an administrator may generate a midterm invoice.

Let's assume that a customer with a monthly billing period wishes to pay for services consumed up to the 13th of May and informs the administrator about this. On the 14th of May the administrator generates a midterm invoice for this customer, which covers the period from the 1st of May until the 13th of May. The invoice is then immediately sent to the customer. The regular invoice that's generated at the end of the billing period will cover the rest of the period – from the 14th of May until the 31st of May.

To generate a midterm invoice, select the **Midterm Invoice** option in the **Invoice on Demand** window. Then specify the period the invoice should cover and click the **Generate Invoice** button.

Invoice On Demand for 'EasyCall' America/Vancouver demo ?

Close Objects Logout

Out Of Turn Invoice
 Include selected Manual Credit/Charge xDRs

Midterm Invoice
 Include all transactions that occurred over the current billing period
 From 2014-11-30
 To YYYY-MM-DD

Generate Invoice

Invoice On Demand for 'EasyCall' America/Vancouver demo ?

Close Objects Logout

Out Of Turn Invoice
 Include selected Manual Credit/Charge xDRs

Midterm Invoice
 Include all transactions that occurred over the current billing period
 From 2014-11-30
 To YYYY-MM-DD

Generate Invoice

View	No.	Date	Due Date	Amount Due, USD	Amount Net, USD	Open Amount, USD
	4962	2014-12-18	2014-12-18	-46.45000	13.55000	13.55000