

PortaOne is a leading international software developer and vendor. PortaOne enables Internet telephony service providers (ITSP) to quickly launch and efficiently manage a wide range of solutions for modern telecom services.



## PortaSwitch

**PortaSwitch is a communication platform that integrates:**

- voice & video
- data & fax
- messaging
- conferencing

**PortaSwitch consists of**

-  Converged billing
-  Class 4/5 softswitch
-  Media, IVR, Conferencing

- Immediate launch of residential IP services, hosted IP PBX/Centrex and conferencing for business customers
- Unlimited license, no per-port, per-minute or other hidden fees
- Up to 10,000 concurrent calls
- Class 4/5 features: caller ID, call waiting, call transfer, etc.
- Redundancy options and scalability
- Advanced call features (e.g. follow-me)
- Maximized profit with intelligent routing (least-cost, preferences, customer-specific)
- Improved ASR and service quality with fail-over routing
- Open architecture, source code included
- On-site customized training
- 24/7x365 support and regular updates

# PortaSwitch: Features

## Billing and provisioning

- Prepaid & postpaid
- Multiple currencies
- Peak & off-peak rates
- Volume discount plans
- Rate change scheduling
- Automated rate feed
- Converged billing

## Class 4/5 softswitch

- SIP registrar and proxy
- B2BUA
- RTP proxy
- Media server
- NAT traversal

## Unified messaging

- Customizable voice-mail prompts
- Flexible auto-attendant
- Message access via phone, email, web
- Conferencing

## Callback

- Web, email, SMS, ANI/DNIS
- Customizable callback IVR

## Web interface

- Web based administration
- Customizable access rules
- Web self-care for customers
- Multilingual

## Call features

- Caller ID, call waiting & holding, and much more
- Advanced PBX features: call transfer, parking, etc.
- User manageable follow-me calls
- Call center queues
- CALEA and E911

## Reports and monitoring

- Real-time email alerts
- Built-in reports: ASR and cost/revenue
- Customized reports
- Emails with PDF invoices
- Call summary

## Routing

- Least-cost
- Pre-set preferences
- Customer specific
- Profit guarantee
- Adaptive

## Improved performance and redundancy

