



PortaOne is a leading global communications infrastructure vendor. PortaOne enables Internet telephony service providers (ITSP) and voice network operators to quickly and efficiently implement, manage and deliver a wide range of solutions for their services.

## Calling cards / Prepaid Services

- Deploy services on Cisco or Quintum gateways
- A capacity of over 10,000 concurrent calls
- Unlimited perpetual license regardless of number of ports, gateways, tariffs or individual accounts
- Open architecture, source code included
- All software required to do VoIP business included
- Unix-based dual database servers with real-time replication, to ensure reliability and redundancy
- OEM web interface for your customers – they see your logo with your company name
- Unlimited number of fully autonomous resellers
- ASP-ready: ability to lease system partitions to smaller ITSP
- StartVoIP! training program, assistance with initial system configuration and service launch
- 24x7 support and free updates of future releases and new modules
- IP Based IVR – no gateway needed
- Ideal platform for ITSP to become a call shop solution provider

# Calling cards / Prepaid Services: Features

## Web interface

- Easy-to-use intuitive web interface for administration
- Customizable access levels for all your administrators, audit log of all actions
- Web self-care pages for your customers
- Multi-lingual web interface, with the ability to add new languages

## Multiple currency billing

- Auto-fetch of current exchange rates

## PIN-based or ANI-based authorization

## Call rating features

- Multiple tariffs per product
- Different tariffs for gateways, access numbers, and origination lines
- Flexible definition of peak/off-peak rates/periods
- Schedule future auto-change of rates, rate history
- Call charges simulator to estimate revenue and test billing formulas
- Destination groups

## Rating formulas

- Custom rounding increments
- Advanced rounding
- Connect fee, disconnect fee, multiple in-progress fees
- Post-call surcharges
- Adjust call duration surcharges
- Random surcharges
- Random call disconnects

- Announced and hidden charges, announced and actual authorized call duration
- Ability not to charge calls shorter than certain threshold
- Daily, weekly, monthly maintenance fees

## Account recharge using vouchers via IVR or web interface

## Advanced batch management

- Activate/deactivate PINs
- Change other parameters for the whole batch or for some accounts only

## Unlimited number of resellers / callshop owners

## Web access for resellers to

- Manage rates for subscribers
- Create new accounts, block/modify parameters
- Download their own CDRs or CDRs for their sub-customers
- Display their own company name and logo on their subscribers' self-care pages
- Use their own online merchant accounts

## Reporting

- Track down termination costs
- Real-time email alerts
- Comprehensive built-in reports: ASR/ALOC, Cost/Revenue, CDRs, etc.
- Ability to run custom reports

